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Fall 2025 Quarterly

October 🍂 November 🍂 December 🍂

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Better Water

Starts Here



Though not the most common cause, hard water can result in plumbing problems like burst pipes. Water hardness is undetectable by sight, smell, or taste. Unfortunately this requires homeowners to watch for signs of issues that may not be obvious until the problem worsens.

Hard water build-up occurs when calcium and magnesium attach to surfaces, such as bathroom fixtures, and blocks the water flow and potentially causing a leak or a pipe to burst.

One sign of a burst pipe is low water pressure. Depending on the location of the pipe, you may notice this reduced water pressure at one faucet, or throughout your home. Another common issue caused by mineral build up is pipe corrosion. Depending on your water quality, issues like low pH and TDS can also cause pipe corrosion.

Common signs of a burst water pipe:

- Water damage on ceilings and walls
- Sounds of water flowing or dripping; sounds like hissing and whistling are common
- A sudden reduction of water pressure

When you're dealing with a burst water pipe, it's important to be prepared to help reduce any additional water damage. Start by turning off your water line to help prevent damage, or a dangerous situation. If the damaged area has electric running to it and you are able to safely turn it off, that should be your next step; if you are unable to safely turn off the electric, keep everyone away and quickly grab any valuables that may be ruined by water damage if you are able to. Next, don't attempt to repair the burst pipe on your own, instead, call a local plumbing service to do the repairs. It's also important to take pictures, or videos, of the results of the damage for insurance purposes; this is also important for renters to help shield you from additional costs that may pop up later. Lastly, start cleaning up the mess left behind by the water to help prevent additional damage to floors, walls, valuables, etc.

An easy solution that requires minimal maintenance and effort to help prevent a broken water pipe is a water softener. Water softeners are built to flush hard water minerals out of your water supply, avoiding build up in your pipes and fixtures. These systems also help with your daily personal health and home. Soft water can help reverse dry, irritated skin; frizzy, damaged hair; brittle, discolored nails; smelly, stiff, fading laundry; decreased soap lather; increased cost and effort for household cleaning; soap spots and scum on dishes and bathroom glass; and mineral build up on faucets, showerheads, etc.

If you are looking for ways to prevent hard water minerals ruining your home, start with a water test to see if you are facing any water issues. If your test comes back and hard water is the culprit, a water softener would be the next best step to not only ease your worries, but to help save you time and money.

Lets talk *water* ...

- Reduced buildup in sinks and showers
- Smoother hair and skin
- Elimination of rotten egg odors and reduction of rust stains
- Extended lifespan of water-using appliances
- Addressing common well water problems
- Cleaner dishes and softer clothes

When Should You Replace a WATER SOFTENER SALT TANK

Article from Culligan.com



If you've been noticing that your softener isn't working quite like it use to, simply replacing the salt/brine tank may not be the solution.

The salt tank works in tandem with your softening system. The purpose of the brine tank is to attract all of the positively charged hard water minerals to the negatively charged ion beads, and regenerate to provide you with soft water. This function should happen in regular intervals, depending on your softeners design; however, issues with the salt tank can cause inefficient regeneration, impacting the system's ability to provide softened water. Some common issues with your salt tank, you may be able to fix yourself; such as salt bridging (which happens when your salt hardens) or salt mushing.

There are some specific cases to which you may need to change out your salt tank, such as leaking or visible damage. These problems may arise if you've tried to move the while it's full of salt, it might have created stress on the cannister and cause it to crack, or the tank might have been placed on an irregular surface and/or something has punctured the cannister. Having your system regularly serviced can help prevent issues such as salt bridging or salt mushing, which are generally easy repairs.

Overall, the salt in the brine tanks does need to be replenished regularly, the exact amount of time between adding salt depends on your regeneration intervals. As far as the longevity of a salt tank, they have the ability to last more than 15 years, and only need to be changed out on an "as-needed" basis.

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**The impact of better water
in your home is clear.**





How To Make Tap Water Taste Better

Article from Culligan.com

If you have noticed an “off” taste in your water that reminds you of a day at the pool or pungent earthy taste, these added flavors are problems a filtration system can take care of. Let’s explore steps you can take to understand the problem and find a solution that works for you.

Curious minds wonder what gives water these undesirable flavors? The taste of tap water is affected by natural minerals, environmental factors, and human activities, including:

- Metallic flavors from iron or leached lead/copper
- Earthy odors indicating algae blooms
- Salty aftertaste due to chloride intrusion

These factors explain taste variations in water between homes or even different glasses.

5 Tips to Enhance Your Tap Water’s Taste

Combining advanced filtration with simple adjustments can enhance the taste of tap water. Here are practical solutions for enjoying cleaner, better-tasting water.

1. Choosing the right filtration for your needs. Culligan provides customized filtration solutions based on water quality, household size, and usage. Reverse osmosis (RO) systems improve tap water taste and remove contaminants, with the Aquasential® Smart RO system adding remineralization for better flavor. Whole-house filtration systems address issues in drinking, cleaning, and bathing water, such as chlorine, sulfur, arsenic, nitrate, and PFAS.
2. Using fridge or pitcher water filters. Standard refrigerator filters and water filter pitchers offer an affordable way to reduce chlorine and sediment by using activated carbon to adsorb impurities. They are ideal for renters and those unable to install permanent systems. However, these filters have limitations, requiring cartridge replacement every 40 to 60 gallons and may not effectively remove contaminants like PFAS or heavy metals.
3. Infusing your water with natural flavors. Citrus or cucumber slices (lemon, lime, cucumber) add zest, but lemon juice may heighten metallic flavors in low pH water. Fresh herbs like mint or basil enhance aroma, masking earthy notes. Frozen berries (blueberries, strawberries) offer natural sweetness and flavor without artificial additives.
4. Chilling or aerating your water. Simple temperature and oxygenation changes can improve taste perception. Refrigerate filtered water for two hours or add ice to reduce bitterness and salinity; avoiding tap water ice to prevent unwanted flavors. Aerate water by pouring it between pitchers to release dissolved gases, like hydrogen sulfide, which can cause unpleasant odors, especially in well water.
5. Addressing plumbing and water supply issues. Persistent water flavors can stem from infrastructure issues, such as corroded pipes (aging materials leach metals, causing bitter tastes); consider PVC or PEX replacements. With hard water, a water softener can reduce calcium and magnesium levels, preventing chalky residues. And, stagnant water is easily resolved by flushing taps for 30–60 seconds after inactivity to clear.

For larger issues, a Culligan expert can assess your water supply and recommend solutions like whole-house filtration or pipe lining to improve taste and protect appliances.

Home Cooks:

Are You Paying Attention to the Most Important Ingredient?

Article from Culligan.com

For some cooks, using the freshest ingredients and top appliances is important for creating delicious dishes. However, one common overlooked ingredient is the quality of water. Whether you’re creating soups, sauces, and drinks, cleaner, purer water enhances your culinary creations and ensures they meet your expectations

It’s clear that when water or ice has an off-putting smell or taste, it can affect the flavor of drinks. However, we often overlook how water impurities can influence food preparation. Here are some common water issues that may disrupt your cooking:

- **Metallic Taste:** Caused by high iron or copper levels
- **Swimming-Pool Sensation:** Chlorine’s strong taste and smell can negatively impact meals.
- **Rotten-Egg Odor:** Elevated hydrogen sulfide leads to unpleasant smells, common in well water
- **Earthy or Musty Taste:** Caused by decaying organic matter, especially in well water
- **Salty or Bitter Flavors:** Indicative of high TDS, affecting dish flavors

If you think the water in your home might be affecting the taste of your food and drinks, consider having it tested. Should any impurities be detected, resolving the issue is as easy as reaching out to your local Culligan water specialists.

Candy Corn Mocktail

Article from EudaimoniaHomes.com

Ingredients:

- 5 oz no pulp orange juice
- 1/2 oz lime juice
- 1/3 oz lemon juice
- 1 tsp vanilla extract
- Topo Chico sparkling water

- Place a few ice cubes in a mason jar or cocktail shaker.
- Pour in orange, lime, and lemon juices along with vanilla extract.
- Secure the lid and shake a lot!
- Strain the mixture into a martini glass or your preferred glass.
- Finish with Topo Chico; to garnish add whipped cream or candies.
- Serve and enjoy!



(Recipe serves 1)*

Our Culligan Safari Party Picnic



"Water" they sayin'!

Julian was very profession and was able to resolve my issues very quickly while he was there

Sherri N. | Shawsville, VA

I have always used Culligan and when there were any problems with it, Kendall was always prompt to respond. I like the fact that I can get the salt delivered and I don't have to worry about purchasing it elsewhere.

Dorothy F. | Bergton, VA

Products are keeping our drinking water safe in our house with well water. Services from Culligan of Hagerstown have always been efficient, easy to schedule, workers respectful, reliable and they communicate well.

Brenda B. | Thurmont, MD

Very friendly and knowledgeable. Willing to help with extra questions and very professional. Definitely recommend.

Chris J. | Rocky Mount, VA

Have you recently had service or a delivery? Or, a long-time customer who wants to share your experience?

We want to hear from YOU!

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Fall Special

The Total Home Water Package

Starting at **\$79** per month



Limited time offer. Dealer participation varies. Financing available for qualified buyers. Cannot be combined with any other offer. Offer valid at Culligan Stoner Water & Stoner Quality Water.

Promo ends: 11/30/2025